

EOFY Sale 2024

FAQs - External

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1. About the EOFY Sale

1.1 How long does the EOFY Sale campaign go for?

The EOFY Sale will launch on Tuesday, 7 May 2024 at 8:00AM NZT in New Zealand and 8:00AM AEST in Australia and internationally and finish on Monday, 1 July 2024 at 11.59pm (local time).

1.2. Who is the EOFY Sale available to?

The EOFY Sale is being offered to our entire CA ANZ membership and to non-members in Australia, New Zealand and overseas. It will be available to individual members/non-members, and to organisations for group bookings/B2B orders. If you have a group booking, please contact CPDOnlineLearning@charteredaccountantsanz.com and they can help process your order.

1.3. Where will the products for the EOFY Sale be made available for sale?

The products will be available for purchase on our education store and will feature custom campaign landing pages in [Australia](#) and [New Zealand](#). These campaign landing pages will go live on Tuesday, 7 May 2024 at 8:00am (local time).

1.4. What products are included in the EOFY Sale?

There are more than **200** online CPD products across Australia and New Zealand available as part of the EOFY Sale. There are also **14 CPD curated packages** available in the EOFY Sale. Please refer to **item 2.1** for more information about the packages.

2. CPD Packages available in the EOFY Sale

2.1. What packages are available for sale during the EOFY Sale?

There are 14 curated packages available during the EOFY Sale ranging from critical thinking, leadership, technology, reporting, audit, and sustainability across Australia, New Zealand, and overseas. Some of the packages include complimentary products.

Please note that the EOFY Sale discount applies to the total package price and will be applied when the member/non-member adds the package to their cart on the eStore.

2.2. How do members/non-members receive their online packages purchased in the sale?

Once a member or non-member registers for a product in our eStore (AU/NZ), within 2 hours, they will be sent 2 separate emails:

- Email One: Confirmation Email with their tax invoice attached to the email (Subject line 'CA ANZ Order Confirmation')
- Email Two: An email containing a link that directs members and non-members to CA ANZ's Learning Management System, My Capability Learn. They can access all courses, webinars and additional resources here. (Subject line 'CA ANZ Online Learning').

CA ANZ Online Learning

Hi Samantha

Thank you for your recent purchase.

Please find below the links to access your online learning and/or additional materials.

Navigating audit package

To commence your learning, access CA ANZ's Learning Management System My Capability - Learn here: <https://learn.charteredaccountantsanz.com>
You will find your package inclusions within 'My Learning Paths'.

If they haven't received the email, they can also access the package through their CA ANZ's Learning Management System, [My Capability Learn](#) ('My Learning Paths' section). The links are the same for every package, and it takes them to the My Capability Learn homepage.

NB: these emails may end up in the member/non-member's Junk/Spam folder. Please ensure the member/non-member checks this before getting in touch with the Member Support Team at service@charteredaccountantsanz.com.

3. Discounts in the EOFY Sale

3.1. How will the EOFY Sale discount appear on the education store?

The general EOFY Sale discount will appear after the member/non-member has added the product to their cart on the eStore. The price shown on the eStore is the full purchase price, and not the discounted price. It will be automatically applied in the cart, unless otherwise stated in Marketing communications.

Where a member/non-member has been provided with a specific discount code, they will then need to enter that discount code at checkout in the designated box ("Promo code") after adding the product to their cart for the discount to apply.

3.2. What if the discount codes are not working?

Please send an email to cpdonlinelearning@charteredaccountantsanz.com including the discount code in question, and the Online Delivery Team will work to resolve any issues as quickly as possible.

4. Fulfilment of online products

4.1. How will members/non-members receive their product links for CPD purchased in the sale?

Once a member/non-member registers for a product in our store, within 2 hours, they will receive 2 separate emails:

- Email One: Confirmation Email with their tax invoice attached to the email (Subject line 'CA ANZ Order Confirmation')

- Email Two: An email containing their product links along with supporting materials (Subject line 'CA ANZ Online Learning')

NB: these emails may end up in the member/non-member's Junk/Spam folder. Please ensure the member/non-member checks this before getting in touch with the Member Support Team at service@charteredaccountantsanz.com.

4.2. What T&C's are members/non-members bound by when purchasing EOFY Sale products?

They are bound by the eStore T&C's, which are located [here](#).

5. Consuming online content

5.1. How long do members/non-members have to view the online content?

To get the most out of recorded CPD content purchased, members/non-members must consume the content within three months from the date of purchase. This ensures that the content is relevant and as current as possible. We cannot guarantee that the product will be available after three months of purchase.

5.2. Do members/non-members need to log their own CPD hours for online content?

Regulation CR7 in The Members Handbook requires members to maintain a log of continuing professional development (CPD). While members can use their own log, CA ANZ have made it easy to keep track using the My CA CPD Log.

The log automatically tracks your CPD hours when you purchase a CPD product from the CA ANZ store. The CPD hours will appear in real-time in the My CA CPD log where members get a quick overview of how they are progressing against specific CPD requirements. Once the member completes the training, they simply review the information, press 'confirm' and the CPD hours are added to their CPD wheel. They can also enter CPD records from other providers.

6. Help and support

Please contact the Member Support Team at service@charteredaccountantsanz.com if you need any help or have questions regarding the EOFY Sale.